

Leslie T. Callaway

EDUCATION

George Washington University, Washington, District of Columbia

Master of Professional Studies, August, 2009
Paralegal Studies

University of Maryland University College, College Park, Maryland

Bachelor of Science, December, 2005
Legal Studies

PROFESSIONAL EXPERIENCE

American Bankers Association, Washington, District of Columbia

May 2006-current

Senior Director, Compliance Outreach and Development

- Serve as a trusted advisor to ABA members offering expert guidance on compliance matters and assisting with regulatory inquiries.
- Research consumer protection laws and regulations and communicate with bankers via email and phone to ensure adequate resolution to banker questions.
- Create compliance e-training courses utilized by bankers across the United States and manage staff involvement in compliance e-training
- Author monthly compliance-related question and answer column for the ABA Banking Journal and ABA Compliance Magazine national publications.
- Train and direct designated compliance analysis in developing training content.
- Help to guide, oversee, and instruct compliance analyst regarding answering and capturing regulatory compliance questions and performing her other compliance related functions.
- Serve on multiple ABA committees including fraud, fair lending, elder financial exploitation, Bank Secrecy Act, and banker working groups to inform ABA on legislative and regulatory efforts
- Conduct editorial reviews and assist in content composition of ABA and ABA Foundation produced compliance training materials.
- Provide feedback to ABA staff experts to identify member compliance problem areas to help identify professional development, compliance solutions, and advocacy priorities

Sandy Spring Bank, Olney, Maryland

1997-2006

Assistant Vice President and Compliance Officer

- Implemented, monitored, and trained on all phases of banking including regulatory analysis, risk management, implementation, and review of bank policies and procedures to ensure bank compliance with federal and state regulations.
- Coordinated and conducted regulatory training, development of review programs for the lending (commercial, consumer, and mortgage) and deposit departments, and the development of new bank products and services.
- Participated in the development of new products and services to ensure full compliance.

PROJECTS & EXTRACURRICULAR

Federal Trade Commission Senior Scams Industry Training Subcommittee

2023-2024

This advisory group was formed because of the Stop Senior Scams Act, passed by Congress in 2022. The group is made up of representatives of government agencies, advocacy groups and private industry to address different areas focused on protecting older adults from scams.

Certifications

Institute of Certified Bankers

- Certified Regulatory Compliance Manager (CRCM) (2006)
- Certified AML/Fraud Professional (CAFP) (2016)

Association of Certified Anti-Money Laundering Specialists

- Certified Anti-Money Laundering Specialist (CAMS)(2010)

Areas of Expertise

- Bank Secrecy Act and Fraud
- Elder Financial Exploitation
- Human Trafficking
- Banking laws and regulations
- Fair Lending

SKILLS

- Decision making
- Leadership
- Communication/Writing skills
- Research
- Critical thinking
- Collaboration
- Problem-solving abilities
- Customer Service
- Computer proficiency